



AGILE GOVERNMENT CENTER

The Agile Government Center convenes governments, nonprofits, foundations, academic institutions, and private-sector partners to accelerate the adoption of agile ways of working in the public sector. We develop and share practical principles, playbooks, and real-world case studies that help modernize programs and policies and deliver public goods and services that meet customer needs and strengthen public trust.

Who We Are

Our Mission

To catalyze the transformation of government policies and programs by enabling the delivery of positive results to the public through responsive, reliable, and user-centered services, thereby increasing trust in government.

Our Vision

To drive agencies to create multi-sector networks that reliably deliver outcomes no single program can achieve – iteratively, competently, transparently, and with high customer and public satisfaction.

Our Approach

To design programs, processes, and technology around user needs—while leveraging teams and networks to develop, iterate, and deliver positive results through policies, regulations, and services in ways that build public trust in the government.



<https://napawash.org/agile-government-center>

Contact:

Amanda Mullan, amullan@napawash.org
Cooley-Fanning Director of Strategic Initiatives

Ed DeSeve, gedeseve@gmail.com
Coordinator, Agile Government Center

WHY AGILE

The public's trust in government is at a historic low. Too often, the gap between policy promises and real-world results grows wider — slowed by rigid processes, siloed agencies, and a failure to design services around the people who use them. The Agile Government Center exists to close that gap.



Building Trust.



Delivering Results.



Creating Value.



Transforming Institutions.

WHAT WE DO

Advance Thought Leadership

Convening thought leaders and practitioners, publishing practical playbooks, and collecting and sharing proven approaches that agencies can adopt and scale.

Assessment

Working with governments to assess their agility, identify opportunities for improvement, and make recommendations for adopting agile practices.

Executive Education and Implementation

Supporting the adoption of agile government principles and practices through its learning program.

Network

Fostering a network of agile government leaders and practitioners by distributing proven approaches, case examples, and convenings.



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